

REGION II HUMAN SERVICES
EMERGENCY SUPPORT SERVICES
CUSTOMER COMMENT

33 given out—26 returned

78.8%

Please help us learn what we can do to better serve you.

1. The Emergency Support Program staff were kind and helpful to me during this crisis.

1	2	3	4	5
not at all				very much
			5	22

2. The Emergency Support Program provided me with enough information about available community support.

1	2	3	4	5
not at all				very much
			8	18

3. The Emergency Support Program helped me access community supports in a timely manner.

1	2	3	4	5
not at all				very much
			5	20

4. The Emergency Support Program helped me create a safety plan to use when outside the hospital.

1	2	3	4	5
not at all				very much
		4	4	17

5. The Emergency Support Program staff were courteous to me and others involved in my care.

1	2	3	4	5
not at all				very much
		1	1	24

6. My basic needs were met while I was involved in the Emergency Support Program.

1	2	3	4	5
not at all				very much
			5	21

7. How would you rate your overall satisfaction with the Emergency Support Program.

1	2	3	4	5
very dissatisfied				very satisfied
			7	19

If you want to make further comments, please contact Kathy Seacrest at
Region II Human Services, P.O. Box 1208, 110 North Bailey, North Platte, NE 69101, (308) 534-0440.