

REGION II HUMAN SERVICES  
DAY REHABILITATION SERVICES

Frontier House-North Platte

Pioneer House-McCook

66 handed out, 62 returned

94%

CUSTOMER COMMENT

Please help us learn what we can do to better serve you.

1. I like coming to Frontier/Pioneer House.

1	2	3	4	5
not at all				very much
1		8	21	31

2. The activities at Frontier House help me with my goals and needs.

1	2	3	4	5
not at all				very much
1	3	15	20	23

3. I feel important and included when at Frontier House.

1	2	3	4	5
not at all				very much
2	6	9	17	29

4. Staff are interested in my well being.

1	2	3	4	5
not at all				very much
1	3	7	14	36

5. Staff encourage me and help me participate.

1	2	3	4	5
not at all				very much
1	1	8	20	31

6. Staff help me define my goals and help me work on them.

1	2	3	4	5
not at all				very much
1	2	10	17	30

7. Staff help me in my decision making skills.

1	2	3	4	5
not at all				very much
1	2	14	18	26

8. The most important thing for me about Frontier House is:

- The support from all the members and staff and it is a safe place
- My daily structure
- Maintaining my wellness
- Safe place

- I feel good
- Getting to know others and know how to be in a better mood.
- Socialization
- I'm learning things
- Get to meet people
- Everyone and the staff
- STEMSS, WRAP and bowling
- A place to hang out and play ping pong and pool
- Getting my goal met
- Going and learning how to live independent. How to have FUN.
- Being with my company
- Meals and classes
- To continue going to Frontier House no matter where I live when I turn 20
- Rec center
- Communication
- Socialization
- Working out
- Friends that care
- Being around new people
- That the staff is here for me if needed
- Learning and participating in activities
- Being around other people like me and getting out of my apartment
- The classes the people, meals, and staff
- Socializing, being active, things to do, educational classes
- The people, I like the people
- I love coordinator very much
- Socialization
- Being with friends and staff
- That they have GED and the staff helps when needed
- Learning about myself
- Shooting pool and the food
- To let other people to work on their goals
- Socializing and not isolating
- It gets me out of the apartment and socialize with other people
- Getting up and getting out of my house-talking with people
- Being around people and gives me some place to go so I don't stay at home and not do anything.
- Socialization
- Mowing
- The friends I've made
- A place to come and be
- My goals
- The socialization

- Fellowship
- Being with others
- I can talk with staff about anything and feel comfortable with others
- Visiting with people who have been coming for a long time or may be new to the area and from here in town or may have to commute to North Platte from some distance. Also the food is good and there are lots of activities to interact and just participate in with other people.
- Meeting people and happiness w/in so I can be safe and secure
- Meeting my friends
- The people
- Being around people who understand me. Being accepted just the way I am. Moral support. EVERYTHING!!!
- That it's a place that I can come to and visit with people, learn about my illness and recover.