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McCook, NE 69001-0818
308-345-2770

307 East 5th Street • P.O. Box 519
Lexington, NE 68850-0519
308-324-6754

401 West 1st St.
Ogallala, NE 69153
308-284-6767

Providing quality service to those in need of mental health or substance abuse services.

Open Access for Substance Use Disorder Evaluations

Serving all Heartland Counseling Locations

In an attempt to better accommodate the high demand for our services, Heartland Counseling Clinic is offering open access times for substance use disorder evaluations. These evaluations will be available on a first come, first serve basis.

Monday: 10:00 AM CST/9:00AM MST & 2:00 PM CST/1:00 PM MST

Tuesday: 10:00 AM CST/9:00AM MST & 2:00 PM CST/1:00 PM MST

Wednesday: 10:00 AM CST / 9:00 AM MST

Thursday: 11:00 AM CST / 10:00 AM MST

- A substance use disorder evaluation typically takes about 2.5 hours, including time for you to complete necessary paperwork. Please plan accordingly.
- You may come to the Heartland Counseling Clinic anytime during business hours to complete paperwork prior to having the substance use disorder evaluation completed. This can help the evaluation time to go more quickly.
- There is a high demand for evaluations and utilizing the open access hours will be the most convenient. Heartland can offer substance use disorder evaluations by appointment if open access times do not work for you. *However, if you no-show a scheduled evaluation time, you will be required to only utilize open access hours.*
- If you have any type of insurance (Medicaid, etc.), please bring your insurance card.
- Heartland Clinic offers a sliding fee scale to those who qualify and do not have insurance coverage. Please plan to provide income information to help us determine your eligibility.
- *If you have completed a substance use disorder evaluation in the past 12 months elsewhere, please know that insurance or sliding fee scale may not cover the service and you may be charged the full fee.* If you have a copy of a substance use evaluation in the past 12 months, please bring it to your appointment.